

FABIO CICERCHIA

SUMMARY — *Two decades of expertise on architecture, infrastructure, and processes, bringing value to companies by helping engineering teams in delivering value faster with higher standards.*

HEAD OF PLATFORM ENGINEERING

Engineering leader with 20+ years of experience spanning backend engineering, cloud infrastructure, and platform strategy. Proven track record in building and scaling engineering teams, driving cost governance, and delivering platform-as-a-product initiatives. Led organisations as CTO and Head of Platform Engineering, reporting to C-level stakeholders on technology strategy, budget, and roadmap. Passionate about cultivating collaborative environments, achieving operational excellence, and driving impactful results.

PROFESSIONAL EXPERIENCE

Platform Engineer → Engineering Manager → Head of Platform Engineering

Treatwell (Jan 2022 - Present)

Transitioned from Individual Contributor to Engineering Manager to Head of Platform Engineering, driving scalable, secure, and cost-efficient cloud infrastructure while enabling cross-team productivity and operational excellence.

- *Platform Strategy & Leadership:* Own the platform vision and roadmap, introducing DevSecOps and Platform Engineering maturity models, AWS Well-Architected frameworks, disaster recovery structures, and platform ownership standards to establish a secure, sustainable engineering foundation.
- *Operational Excellence & Cost Optimisation:* Delivered 10% AWS cost savings in 2024 through account consolidation, infrastructure right-sizing, EKS upgrades, and service decommissioning, while maintaining full platform capabilities under budget.
- *Process Improvement & Team Enablement:* Doubled team throughput by eliminating bottlenecks, standardising IaC and CI/CD practices, implementing Terraform guardrails, automated security scans, and monitoring frameworks to reduce deployment risk and improve delivery consistency.
- *Cross-Team Collaboration & Onboarding:* Led internal training and onboarding for 5+ engineering teams, streamlined developer workflows, consolidated GitHub/AWS accounts, cutting tooling complexity and operational overhead by 35%.
- *Cloud Transformation:* Supported migration from mixed bare-metal/cloud infrastructure to 100% AWS cloud, ensuring post-migration optimisation and ongoing scalability.

Mentor — MentorCruise (Jul 2021 – Present)

Active mentor on DevOps, AWS, Kubernetes, Terraform, Docker, CI/CD, Go, PHP, cloud architecture — 5.0 rating, 11 reviews

Senior Software & Cloud Engineer — Radical (Apr 2020 – Jan 2022)

Introduced new processes to consistently enhance the quality of deliverables.

CONTACT

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CORE PROFICIENCIES

LEADERSHIP & STRATEGY

Team Management · Platform Strategy · C-Level Stakeholder Mgmt · Budget & FinOps · Hiring & Onboarding · Mentoring & Coaching · Career Framework · Vendor Management · Cross-Team Collaboration · Internal Advocacy

PROCESS & DELIVERY

Scrum · Kanban · DORA Metrics · SPACE Framework · CSAT Surveys · Capacity Planning · ADRs / RFCs · Incident Response · SRE Practices · CNCF Maturity Model · FinOps

TECHNICAL BREADTH

AWS · Terraform · Kubernetes · Docker · CI/CD · Backstage · IaC · DevSecOps · Supply Chain Security · GreenOps

EDUCATION & CERTS

I.T.I.S. Enrico Fermi

Computer Science · 2000–2005

Selected Certs

- Green Software Practitioner (2026)
- Sustainable Technology - ESG (2026)
- Management 3.0 Foundation (2025)
- Leadership & Collaboration — DesignThinkers (2025)
- AWS Solutions Architect (2018)
- CompTIA Security+ (2020)

Enhanced the overall AWS infrastructure by introducing CloudFormation and Terraform. Strengthened security measures through dedicated audits.

- Streamlined the development process by reducing lead time through the establishment of a robust CI/CD pipeline, 50% reduction of the average pipeline running time.
- Implemented effective cost monitoring, observability, and alerting practices, resulting in a 50% reduction in expenses for development and pre production servers.

Skuola.net, Rome — *Chief Technology Officer*

Dec 2016 - Mar 2020

Led a team of 7 people, including both remote and in-house team members. Utilised various approaches and methodologies, including a support tracking system, deployment summaries, Kanban boards, planning poker, and team capacity planning. Implemented a more structured process by migrating to Jira and adopting a lightweight Scrum approach. Introduced multiple approaches and methodologies, such as stand-up meetings and retrospectives (internal and cross-team), Gantt and burn-down charts, and an issue tracking system, to enhance project management and collaboration.

- Managed the IT budget, achieving a significant 30% reduction in overall IT costs.
- Successfully scaled up the infrastructure, optimising web server load by 50% through efficient caching strategies.
- Introduced Infrastructure as Code to manage a portfolio of 80+ servers, resulting in an impressive 80% reduction in maintenance time.
- Enhanced the reliability of the existing architecture by upgrading the tech stack and establishing a secondary data-centre in a different region, along with implementing application telemetry systems.

Earlier Career

- Senior Developer — Immobiliare.it (2016)
- Startup Managing Director — Kodebeat (2015)
- Senior Developer — IOVOX (2013 - 2015)
- Lead Web Developer — FusePump (2012 - 2013)
- Technical Project Lead / Web Developer — Dnsee (2010 - 2012)
- Web Developer — Populis (2008 - 2010)
- Web Developer — ADQ (2007)
- Freelance Consultant (2003 - 2012)

PROJECTS

- Working on open-source projects: [Nginx & Lua Docker Container](#), [Go Proxy Cache](#), and [Badge-Poser](#).
- Founded [Kodebeat](#), [DXpertise](#), [StuckRemotely](#), [WScore](#).
- Randomly [blogging](#) and maintaining a [newsletter](#), wrote about [GreenOps & GreenCoding](#), [10x Software Engineer](#), [Disaster Recovery](#), [IT Metrics](#), [Practical Estimates](#) and [Web Performances](#).

LANGUAGES

- **Italian** – Native
- **English** – Professional
- **Spanish** – Beginner